



Chief Planning Officer
Newark and Sherwood District Council
Kelham Hall, Kelham
Newark
Nottinghamshire
NG23 5QX

12 September 2019

TIME SENSITIVE - 90 Day Consultation period end date: 11 December 2019

Dear Chief Planning Officer,

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 13 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 11 December 2019. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://bt.com/adopt>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances -

http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone provision to meet reasonable needs. Part of that statement amended our obligations with regard to the

removal of payphone service

https://www.ofcom.org.uk/data/assets/pdf_file/0021/34266/statement.pdf

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

The guidance also details the appeals process we must follow in case of unreasonable objections.

What you need to do next

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at btp.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

BT Payphones

pp 4th Floor Monument TE
11 – 13 Great Tower Street
London
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing btp.authorisation.team@bt.com.

Yours sincerely

Rick Thompson
Payphone Planning Officer

British Telecommunications plc
Registered office:
81 Newgate Street
London EC1A 7AJ
Registered in England No 1800000
www.bt.com

Please use this annex and return in this format to ensure that the telephone number of the kiosk is clearly shown.

A separate sheet can be used for further comments if required.

If you would like an electronic copy of this letter, please e mail btp.authorisation.team@bt.com

Newark and Sherwood

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
1	01159663336	PCO PCO1 FRANCKLIN ROAD LOWDHAM NOTTINGHAM	NG14 7BG	6	03/09/2019		
2	01623634023	PCO KIOSK 634023 CNR MANSFIELD RD KING JOHNS ROAD CLIPSTONE VILLAGE MANSFIELD	NG21 9EN	6	03/09/2019		
3	01623792146	OPP NO1 PCO2 KIRKINGTON ROAD RAINWORTH MANSFIELD	NG21 0IX	42	03/09/2019		
4	01623860507	JNC HALLAM RD PCO1 WHINNEY LANE NEW OLLERTON NEWARK	NG22 9TD	17	03/09/2019		
5	01623860681	CNR BRIAR RD O/S 48 FOREST PCO1 FOREST ROAD NEW OLLERTON NEWARK	NG22 9ST	113	03/09/2019		
6	01623861585	JNCFORREST RD O/S BLUE TIT PH PCO1 TUXFORD ROAD BOUGHTON NEWARK	NG22 9HT	50	03/09/2019		
7	01636702256	PCO KIOSK 702256 NR RAILWAY BRIDGE NORTH GATE NEWARK	NG24 1HD	200	03/09/2019		
8	01636703438	PCO KIOSK 703438 OPP BAINES AVE LONDON ROAD NEW BALDERTON NEWARK	NG24 3BW	18	03/09/2019		
9	01636704615	PCO KIOSK 704615 CNR FARNDON RD LONG LANE FARNDON NEWARK	NG24 4SU	1	03/09/2019		
10	01636704616	PCO KIOSK 704616 CNR BARNBY RD CROMWELL ROAD NEWARK	NG24 1RP	78	03/09/2019		

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
11	01636813111	PCO KIOSK 813111 THE ROPEWALK SOUTHWELL	NG25 0AJ	131	03/09/2019		
12	01636821591	PCO KIOSK 821591 MOORHOUSE NEWARK	NG23 6LS	5	03/09/2019		
13	01949850390	PCO PCO1 ALVERTON NOTTINGHAM	NG13 9PB	0	03/09/2019		

Signature:
Area: Newark and Sherwood

Notice date:



PUBLIC NOTICE

Payphone kiosk removal

Hello.

Our information shows that this phone box has had very little use over a significant period of time.

We're therefore proposing to remove this phone box. There is a consultation period of 42 days from the above date.

Please contact your Local Authority if you have any comments.

If you'd like to know where the nearest alternative payphone is, or who your local authority is please contact us on:

0800 661 610 option 1

This number is only able to provide alternative payphone details and the name of your local authority.

