



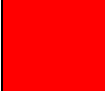


Appendix 1. Key Performance Reporting Scorecard for Housing Compliance December_2024

| Domestic No.5541 Blocks No. 341 Communal No. 4 | Asset Summary | | Performance | | | | | Trend Analysis | 2024/25 Qtr. 2 Performance | Outstanding/ follow-on works |
|--|--|-------------------|-------------|----------------|--------------------|-------------------|---------------|----------------|----------------------------|---|
| | | Total Properties | Compliance | Non-Compliance | Due within 30 days | Dwellings at risk | Performance % | | | |
| Gas Safety | Commercial Boilers for Communal Areas only | 4 | 1 | 3 | 3 | 0 | 100% | → | 100% | |
| | Community Centres | 26 | 26 | 0 | 0 | 0 | 100% | ↑ | 100% | |
| | Domestic Dwellings No. | 5209 | 5137 | 72 | 72 | 0 | 98.62 | → | 98.6% | |
| | No. Capped long term | 13 | 13 | | | | | ↓ | 16 | |
| Fire Safety Checks | Blocks Requiring FRA and follow on works | 106 | 0 | 106 | 3 | 106 | 0% | ↓ | 98.11% | Significant WIP not competed yet |
| | Dwellings within the blocks | 929 | 0 | 929 | 3 | 929 | 0% | ↓ | 97% | Significant WIP not competed yet |
| | Fire Alarm Test & Emergency Lighting Weekly | Blocks x 54 | 54 | 0 | 0 | 0 | 100% | → | 100% | |
| | Fire Door Communal Inspections 3 mthly | 117 | 0 | 117 | 0 | 0 | 0% | ↓ | 100% | By end March will be completed |
| | Fire Door Inspections 6 mthly | | | | | | | ↓ | 100% | No longer required. |
| | Fire Door Flat Entrance Inspections Annually | 888 | 297 | 591 | 0 | 591 | 33% | ↑ | 10.5% | Set up new programme complete Apr |
| | Sprinkler Systems | 6 | | 0 | | 0 | 100% | → | 100% | |
| Asbestos Safety Checks | Properties Domestic | 5,200 | 3,781 | 1,419 | n/a | | 72% | ↑ | - | (380 post 2000) 1,000 surveys to upload |
| | Properties Communal | 136 (Blocks & CC) | 98 | 38 | 0 | | 72% | ↑ | - | 100% by end March 25 |
| Water Safety Checks | Properties require LRA | 166 | 109 | 0 | 57 | 57 | 65% | ↓ | 100% | Increase in 40 properties |
| | Properties require bacteria test | 1 | 1 | 0 | 0 | 0 | 100% | → | 100% | |

| Domestic No.5541 Blocks No. 341 Communal No. 4 | Asset Summary | | Performance | | | | | Trend Analysis | 2024/25 Qtr. 1 Performance | Outstanding/ follow-on works |
|--|---------------------------------------|-----------------------------------|-------------|----------------|--------------------|-------------------|-------------------------------|----------------|----------------------------|---|
| | | Total Properties | Compliance | Non-Compliance | Due within 30 days | Dwellings at risk | Performance % | | | |
| Lift Equipment Safety Checks | Passenger & goods lifts | 108 (9 lifts) | 9 | 0 | 0 | 0 | 100% | → | 100% | |
| | Stair Lifts | 117 | 97 | 20 | 8 | | 82% | ↓ | 95% | 35 new lifts to service now programmed in |
| | Hoists | 76 | 44 | 32 | 6 | | 58% | ↓ | 98% | 20 new hoists |
| Electrical Safety Checks | Domestic Dwellings up to 5 years old | 5,545 | 5,528 | 17 | 5 | 17 | 99.7% | ↑ | 99.6% | |
| | Non- domestic properties | 133 | 133 | 0 | 0 | 0 | 100% | → | 100% | |
| | PAT Testing | 37 | 37 | 0 | 0 | 0 | 100% | → | 100% | |
| Other Heating Sources | Solid Fuel | 11 | 6 | 5 | 0 | 5 | 54% | ↓ | 91.6% | 5 booked in |
| | Oil | 93 | 84 | 9 | 9 | 0 | 90% | ↓ | 100% | 9 with new contractor |
| | LPG | 0 | | | | | N/A | → | 100% | Last 1 changed to ASHP |
| | Heat Pumps | 143 | 143 | 0 | 0 | 0 | 100% | ↑ | 98.5% | |
| | Electric | 21 | 21 | 0 | 0 | 0 | 100% | → | 100% | |
| Block Inspections | General | 1,212 | | | | | | → | | |
| | Gladstone Commercial Air Conditioning | 2 | 2 | 0 | 0 | 0 | 100% | → | 100% | |
| | Community Rooms | 384 inspections for 32 properties | 32 | 0 | 0 | 0 | 100% | → | 100% | |
| | | | P1 | P2 | P3 | Total | Average Cost of Repair | | | |
| Damp & Mould Cases | Number of Dwellings YTD | | 12 | 162 | 78 | 252 | £57.34 | | | |
| | Number of Inspections Completed | | | | | 200 | | | | |
| | Number of Repairs Raised YTD | | | | | 585 | | | | |
| | Number of Repairs Outstanding | | | | | 102 | | | | |

| | | | | | | | | | | |
|--|-----------------------------------|--|---|---|---|-----|--|--|--|--|
| | Number of repairs completed | | | | | 273 | | | | |
| | Average time all works (Days) | | | | | 57 | | | | |
| | Completed on Time % | | | | | 80% | | | | |
| | No. recurring cases during period | | 0 | 0 | 0 | 0 | | | | |

| | | | | | | |
|--|---|--|--|---|---|--|
| Trend Analysis Key: |  | Performance has improved since last reporting period |  | Performance remains unchanged since last reporting period |  | Properties have become non-compliant since last reporting period |
| RAG Rating Key: | | 100% |  | 98-99.9% |  | 0-97.99% |
| Damp & Mould 'P' Ratings Key: | P1 | Emergency e.g. excessive mould or major leak. | P2 | Minor repair works and mould wash | P3 | Major Works undertaken by Asset Team e.g. new DPC |

12 Month Trend Analysis – TSM Compliance Percentages (%)

| | | Apr-24 | May-24 | Jun- 24 | Jul-24 | Aug-24 | Sept-24 | Oct-24 | Nov-24 | Dec-24 | Jan-25 | Feb-25 | Mar-25 |
|--------------------|------------------------------|--------|--------|---------|--------|--------|---------|--------|--------|--------|--------|--------|--------|
| Gas Safety Check | Domestic | 99.2% | 97.9% | 98.5% | 98.70% | 99.01% | 99.37% | 97.89% | 98.39% | 98.62% | | | |
| | Communal | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| FRA & Works | Blocks | 100% | 100% | 100% | 99.2% | 99% | 98.11% | 0% | 0% | 0% | 11% | 37% | |
| Asbestos | Domestic | 100% | 100% | 100% | 94% | 86% | 80% | 76% | 78% | 72% | 75% | 78% | |
| | Communal | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 72% | 72% | 76% | 98.6% | |
| Water Safety | LRA | 100% | 100% | 100% | 100% | 100% | 100% | 68% | 58% | 65% | | | |
| | Bacterial | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| Lift Equipment | Lifts | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| | Stair lifts | 100% | 100% | 98% | 99% | 100% | 95.3% | 89% | 80% | 82% | 87% | 94% | |
| | Hoists | 100% | 100% | 100% | 98% | 98% | 98.2% | 98% | 78% | 58% | 51% | 82% | |
| Electrical Safety | Domestic under 5 yrs | 99.4% | 99.56% | 99.5% | 99.3% | 99.3% | 99.01% | 99.0% | 99.05% | 99.7% | | | |
| | Non-domestic | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| | PAT | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| Damp & Mould Cases | Number of Repairs Raised YTD | 33 | 62 | 92 | 210 | 314 | 397 | 453 | 501 | 585 | | | |
| | Outstanding | 5 | 23 | 11 | 137 | 217 | 198 | 207 | 199 | 102 | | | |

| | | | | | | | | | | | | | |
|--|---------------------------|-------|-------|-------|-------|-------|-------|------|------|------|--|--|--|
| | Average time works (Days) | 35.22 | 33.83 | 46.21 | 35.22 | 33.83 | 31.89 | 41.5 | 45.6 | 57.0 | | | |
|--|---------------------------|-------|-------|-------|-------|-------|-------|------|------|------|--|--|--|

| Month to Month Stock Variations | | | | | | |
|------------------------------------|-----------------|--------|-----------|------------------------|---------------|----------------------|
| | Monthly Summary | | | Breakdown of Movements | | |
| | Sept-24 | Dec-24 | Variation | Acquisitions | Disposal/RTBs | Change property type |
| Total number of domestic dwellings | 5,580 | 5,598 | 18 | 18 | 0 | 0 |
| Total number of blocks | 346 | 346 | 346 | 0 | 0 | 0 |
| Total number of Leaseholders | 184 | 184 | 0 | 0 | 0 | 0 |
| Total number non-domestic | 30 | 30 | 0 | 0 | 0 | 0 |