

2024-25 Quarter 3

Introduction

Compliance refers to the alignment of a built asset with the relevant rules, regulations, and codes. This includes the products and materials incorporated into the building, as well as the way in which they are assembled and constructed. It is important that we continuously review our compliance to identify and thus rectify any issues identified to keep the buildings users and occupiers safe. This report provides assurance that the Council is compliant in its three key areas of corporate compliance, housing (tenant) compliance and green space compliance.

Corporate Compliance

Corporate compliance refers to the compliance of the 25 commercial sites owned by the Council. We provide this assurance on all buildings owned by the Council regardless of whether they are owned and run by the Council or leased to another body (such as the Gilstrap) as the maintenance of the built asset remains the responsibility of the owner.

Blidworth Leisure Centre Bridge Community Centre Buttermarket Shopping Centre Castle House Church Farm Business Centre Brunel Drive Depot - 4 Buildings (A, B, C, D) Dukeries Leisure Centre Farrar Close Gilstrap Centre Public Toilet Hawtonville Community Centre National Civil War Centre Newark Beacon Innovation Centre Newark Castle Newark Lorry Park & The Ranch Café Newark Palace Theatre Newark Sports And Fitness Centre Ollerton Housing Office Queens Sconce Visitor Centre Sherwood Forest Arts & Crafts Centre Southwell Leisure Centre The Tom Mann Pavilion Vicar Water Visitor Centre

We provide assurance that the asset is compliant in 6 key areas.

- Legionella
- Asbestos
- Fire
- Gas
- Electrics
- Lift inspections

Performance Indicators for Corporate Compliance for Q3 2024/25

Indicator	Previous Quarter	Current Quarter	Target
% Completed Legionella tests (due this quarter)	100%	100%	100%
% Completed Legionella Risk Assessments (due this quarter)	100%	100%	100%
% Completed Asbestos Condition Surveys (annual)	100%	100%	100%
% Completed Asbestos Annual Reviews (due this quarter)	100%	100%	100%
% Completed Fire Risk Assessments (due this quarter)	100%	100%	100%
% Completed Gas Boiler Services (due this quarter)	100%	100%	100%



% Completed Electrical Inspection Reports (due this quarter)	100%	100%	100%
% Completed Lift Inspections (due this quarter)	100%	100%	100%

Exploring Our performance

All compliance indicators for commercial buildings have consistently achieved a 100% return over the past three quarters

Performance Housing Compliance

Corporate compliance refers to the compliance of our built assets owned by the HRA aka our social tenancy estate. There are 5,749 Residential/Domestic sites and we provide assurance that they are compliant in 6 key areas. As with our corporate estate, most of these sites are tenanted but the maintenance of the built asset remains the responsibility of the Council.

We provide assurance that the residential/domestic site is compliant in 6 areas.

- Legionella
- Asbestos
- Fire
- Gas
- Electrics
- Lifts

Performance Indicators for Housing Compliance for 2024/25 Quarter 3

Indicator	Previous Quarter	Current Quarter	Target
% Completed Legionella tests (due this quarter)	100%	58%	100%
% Completed Legionella Risk Assessments (due this quarter)	100%	65%	100%
% Completed Asbestos Condition Surveys (annual)	100%	100%	100%
% Completed Asbestos Annual Reviews (due this quarter)	100%	100%	100%
% Completed Fire Risk Assessments (due this quarter)	55%	Awaiting data	100%
Number of outstanding RED Fire Risk Assessment actions	2	8	Trend
Number of outstanding AMBER Fire Risk Assessment actions	1	99	Trend
% Completed Gas Boiler Services (due this quarter)	98.6%	98.35%	100%
% Completed Electrical Inspection Reports (due this quarter)	99.6%	99.5%	100%
% Completed Lift Inspections (due this quarter)	100%	100%	100%



Exploring Our performance

- Performance for Legionella testing and risk assessments has significantly dipped since Q2. The team has met with contractors and agreed on a programme to catch up on delayed work, aiming for compliance by March 2025.
- Gas boiler servicing is slightly under the 100% target, with access to properties being the main challenge. Legal proceedings are being used to gain access to properties not meeting targets, and weekly meetings with contractors are in place to monitor progress and improve service.
- Electrical inspection reports are also slightly under the 100% target. The contractor fell behind schedule but is now improving, working towards getting six months ahead of the programme to minimise future non-compliance, with good progress towards compliance by March 2025
- We are awaiting figures for Fire Risk Assessments for Q3

Green Space Compliance

Green space compliance refers to the compliance of our green spaces and play parks. We own several parks and play parks as does the HRA and we have a responsibility to ensure the safety of park user. Therefore, we inspect green spaces/parks and play parks to ensure they are safe to use.

Indicator	Previous Quarter	Current Quarter	Target
% Completed Play Park Inspections HRA Land (due this quarter)	100%	100%	100%
% Completed Play Park Inspections GF Land (due this quarter)	100%	100%	100%

<u>Risk</u>

Alongside ensuring compliance we also monitor risk. This means we proactively identify potentially significant risks and implementing suitable control strategies help prevent these risks from being realised, or this is not possible, mitigate to a tolerable level. This is done in two ways.

- 1. **Operational Risks.** These are developed and managed by Business Managers and capture localised risks. These risks are reviewed every quarter and exceptions are reported to SLT and the Risk Management Group on a quarterly basis.
- 2. Strategic Risks. These are developed and managed by Directors and are significant risks faced by the Council which have the potential to prevent it from achieving its key/agreed objectives and/or have the potential to halt or significantly interfere with the ability of the Council to achieve its core objectives, priorities and/or ambitions. These risks are also reviewed every quarter and exceptions are reported to SLT and the Risk Management Group on a quarterly basis as well as Audit and Governance Committee on a bi-annual basis.