



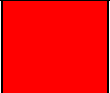


Appendix 1. Key Performance Reporting Scorecard for Housing Compliance_ September_2024

Domestic No.5541 Blocks No. 341 Communal No. 4	Asset Summary		Performance					Trend Analysis	2024/25 Qtr. 1 Performance	Outstanding/ follow-on works
		Total Properties	Compliance	Non-Compliance	Due within 30 days	Dwellings at risk	Performance %			
Gas Safety	Commercial Boilers for Communal Areas only	4	4	0	0	0	100%	→	100%	
	Community Centres	26	24	2	0	0	92.3%	↓	100%	Booked in
	Domestic Dwellings No.	5,175	5,102	73	59	73	98.6%	↑	98.5%	
	No. Capped long term	16	16	0	0	0		↑	-	
Fire Safety Checks	Blocks Requiring FRA and follow on works	106	104	2	3	28	98.11%	↓	100%	2 outstanding booked in for Oct 2024
	Dwellings within the blocks	929	901	28	3	28	97.0%	↓	100%	Action plan to complete yr end
	Fire Alarm Test & Emergency Lighting Weekly	Blocks x 54	54	0	0	0	100%	→	100%	
	Fire Door Inspections 4 mthly	117	117	0	117	0	100%	→	100%	
	Fire Door Inspections 6 mthly	526	526	0	120	0	100%	→	100%	
	Fire Door Inspections Annually (Tenant)	591	62	529	0	529	10.5%	↓	580	New inspections to March 2025. 62 done
	Sprinkler Systems	6						→	100%	
Asbestos Safety Checks	Properties Domestic	28 YTD		0				→	100%	
	Properties Communal	125 (Blocks)		0				→	100%	
Water Safety Checks	Properties require LRA	126	126	0	0	0	100%	→	100%	
	Properties require bacteria test	1	1	0	0	0	100%	→	100%	
Lift Equipment Safety Checks	Passenger & goods lifts	108 (9 lifts)	9	0	0	0	100%	→	100%	
	Stair Lifts	64	61	3	0	0	95.3%	↓	100%	Appointments now arranged
	Hoists	56	55	1	0	0	98.2%	↓	100%	

Domestic No.5541 Blocks No. 341 Communal No. 4	Asset Summary		Performance					Trend Analysis	2024/25 Qtr. 1 Performance	Outstanding/ follow-on works
		Total Properties	Compliance	Non-Compliance	Due within 30 days	Dwellings at risk	Performance %			
Electrical Safety Checks	Domestic Dwellings up to 5 years old	5,627	5,604	23	6	0	99.6%	↑	99.5%	
	Non- domestic properties	35	35	0	1	0	100%	→	100%	
	PAT Testing	42	42	0	0	0	100%	→	100%	
Other Heating Sources	Solid Fuel	12	11	1	0	0	91.6%	↓	100%	Booked in
	Oil	116	76	0	0	0	100%	↑	95.09%	
	LPG	1	1	0	0	0	100%	→	100%	
	Heat Pumps	140	137	3	0	0	98.5%	↓	100%	Out of warrantee – visit booked
	Electric	13	13	0	0	0	100%	→	100%	
Block Inspections	General	1,212	1,208	4	97	40	99.9%	→	100%	
	Gladstone Commercial Air Conditioning	2	2	0	0	0	100%	→	100%	
	Community Rooms	384 inspections for 32 properties	32	0	0	0	100%	→	100%	
			P1	P2	P3	Total	Average Cost of Repair			
Damp & Mould Cases	Number of Dwellings YTD		6	92	40	138	£57.34			
	Number of Inspections Completed					23				
	Number of Repairs Raised YTD					397				
	Number of Repairs Outstanding		0	92	40	132				
	Number of repairs completed		6	92	40	138				
	Average time all works (Days)		1	33.87	97	43.86				
	Completed on Time %		100%	75.8%	79.2%					
No. recurring cases during period		0	0	0	0					

Trend Analysis Key:		Performance has improved since last reporting period		Performance remains unchanged since last reporting period		Properties have become non-compliant since last reporting period
RAG Rating Key:		100%		98-99.9%		0-97.99%
Damp & Mould 'P' Ratings Key:	P1	Emergency e.g. excessive mould or major leak.	P2	Minor repair works and mould wash	P3	Major Works undertaken by Asset Team e.g. new DPC

12 Month Trend Analysis – TSM Compliance Percentages (%)

		Apr-24	May-24	Jun- 24	Jul-24	Aug-24	Sept-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25
Gas Safety Check	Domestic	99.2%	97.9%	98.5%	98.7%	99.2%	98.6%						
	Communal	100%	100%	100%	100%	100%	92.3%						
FRA	Blocks	100%	100%	100%	100%	100%	98.11%						
Asbestos	Domestic	100%	100%	100%	100%	100%	100%						
	Communal	100%	100%	100%	100%	100%	100%						
Water Safety	LRA	100%	100%	100%	100%	100%	100%						
	Bacterial	100%	100%	100%	100%	100%	100%						
Lift Equipment	Lifts	100%	100%	100%	100%	100%	100%						
	Stair lifts	100%	100%	98%	100%	98%	95.3%						
	Hoists	100%	100%	100%	100%	100%	98.2%						
Electrical Safety	Domestic under 5 yrs	99.4%	99.56%	99.5%	99.48%	99.5%	99.6%						
	Non-domestic	100%	100%	100%	100%	100%	100%						
	PAT	100%	100%	100%	100%	100%	100%						
Damp & Mould Cases	Number of Repairs Raised YTD	33	62	92	210	314	397						
	Outstanding	5	23	11	137	217	262						
	Average time works (Days)	35.22	33.83	46.21	37.0	19.7	31.89						

Month to Month Stock Variations						
	Monthly Summary			Breakdown of Movements		
	Mar-24	Sept-24	Variation	Acquisitions	Disposal/RTBs	Change property type
Total number of domestic dwellings	5,571	5,588	8	8 (New Build)	0	0
Total number of blocks	346	346	0	0	0	0
Total number of Leaseholders	184	184	0	0	0	0
Total number non-domestic	32	32	0	0	0	0