



Report to: Cabinet Meeting: 23 July 2024

Portfolio Holder: Councillor Paul Peacock - Strategy Performance & Finance

Director Lead: Deborah Johnson, Director of Customer Services and Organisational Development

Lead Officer: Carl Burns, Transformation and Service Improvement Manager
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Report Summary	
Type of report	Open Report, Non-key decision
Report Title	Community Plan Performance for Quarter 4 2023/24
Purpose of Report	To present the Quarter 4 Community Plan Performance Report (January – March 2024).
Recommendations	That cabinet: <ul style="list-style-type: none"> a) review the Community Plan Performance Report attached as Appendix 1; b) review the compliance report attached as Appendix 2; and c) consider the Council’s performance against its objectives highlighting any areas of high performance and identifying areas for improvement.

1.0 Background

We continue to deliver an approach to performance management that is used to drive improvement rather than simply used as a counting device. We are doing this by analysing data and progress against key activities as well as building a picture of the context of performance using district statistics, customer feedback and workforce information.

The development of this report details the quarter 4 performance and includes activities delivered within the quarter. This information was factually correct as of the 31 March 2024.

2.0 Proposal/Options Considered and Reasons for Recommendation

That Cabinet review the Quarter 4 Community Plan Performance report (**Appendix 1**) and the Compliance report (**Appendix 2**).

3.0 Implications

3.1 In writing this report and in putting forward recommendations officers have considered the following implications; Data Protection, Digital and Cyber Security, Equality and Diversity, Financial, Human Resources, Human Rights, Legal, Safeguarding and Sustainability, and where appropriate they have made reference to these implications and added suitable expert comment where appropriate.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act.

None