



Report to: Cabinet Meeting – 5 March 2024

Portfolio Holder: Councillor P. Peacock, Strategy, Performance & Finance

Director Lead: Deborah Johnson, Director - Customer Services & Organisational Development

Lead Officer: Carl Burns, Transformation & Service Improvement Manager,
carl.burns@newark-sherwooddc.gov.uk, tel:01636 655293

Report Summary	
Type of Report	Open Report / Key Decision
Report Title	Performance Framework
Purpose of Report	To provide cabinet members with an update presentation on the Performance Framework and indicators that will be used to monitor and measure our performance against the 2024-27 Community Plan.
Recommendations	To review the Performance Framework and any accompanying comments carried forward from the Policy & Performance Improvement Committee
Alternative Options Considered	N/A
Reason for Recommendations	Performance reporting is a key aspect of how we perform as a Council. It is vital that all stakeholders have a clear understanding of our Performance Framework to ensure that we remain committed to being a top performing, modern and accessible Council.

1.0 Background

1.1 With the development of the new Community Plan, it is necessary to revisit the overarching framework and how we monitor and measure performance. As a part of this process, the district and customer sections are both planned to be enhanced and the indicators have also been reviewed to reflect the new objectives and ambitions.

2.0 Proposal/Options Considered

2.1 That Cabinet review the Performance Framework and any accompanying comments carried forward from the Policy & Performance Improvement Committee.

3.0 Implications

In writing this report and in putting forward recommendations, Officers have considered the following implications: Data Protection, Digital and Cyber Security, Equality and Diversity, Financial, Human Resources, Human Rights, Legal, Safeguarding and Sustainability, and where appropriate they have made reference to these implications and added suitable expert comment where appropriate.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.