

Report to: General Purposes Committee – 29 February 2024
 Director Lead: Matthew Finch, Director – Communities & Environment
 Lead Officer: Damian Wilkins, Environmental Health & Licensing Manager

| Report Summary | |
|--------------------------|---|
| Report Title | Update on Performance and Enforcement Matters |
| Purpose of Report | To provide Members of the Committee with details of the various activities undertaken by the Licensing Team in relation to Hackney Carriage/Private Hire Drivers, Private Ambulance Drivers together with House to House and Street Collections |
| Recommendation | That the report be noted. |

1.0 Background

- 1.1 A new applicant for a Hackney Carriage/Private Hire Drivers or Private Ambulance Drivers Licence have to undergo various checks. These include a: Disclosure and Barring check; DVLA check; two references are required; Group II medical; and knowledge & ability tests.
- 1.2 This report covers the period from 1 October to 31 December 2023 inclusive and sets out the range and number of licence applications during this period. It also highlights any activity required as a result of the applications.

| Application Type | New Applications Rec'd | Renewal of Applications Rec'd | Number Issued | Comments |
|--|------------------------|-------------------------------|---------------|----------|
| Hackney Carriage/ Private Hire Driver | 8 | 9 | 17 | |
| Ambulance Drivers | 3 | 8 | 11 | |
| Hackney Carriage Vehicles | 8 | 10 | 18 | |
| Private Hire Vehicles | 0 | 6 | 6 | |
| Private Ambulance Vehicle Licence | 4 | 18 | 22 | |

1.3 Street Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 October 2023 to 31 December 2023 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80 % of the collection that is returned to the charity. However, The Poppy Appeal have advised us that they won't be able to provide us with their return until March 2024.

| Charity | Date | Total Amount Collected | % Returned to Charity |
|------------------|--------------------------------|------------------------|-----------------------|
| The Poppy Appeal | 28 October to 11 November 2023 | N/A | N/A |

1.4 House to House Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 October 2023 to 31 December 2023 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80 % of the collection that is returned to the charity.

| Charity | Date | Total Amount Collected | % Returned to Charity |
|-----------------|--------------------|------------------------|-----------------------|
| The Rotary Club | 4, 6 & 11 December | £703.36 | 95% |

1.5 Enforcement Issues

Enforcement Activity between 1 October to 31 December 2023:

| Location | Activity | Date Case Opened | Action Taken So Far |
|-----------------------------|--|------------------|---|
| Goldstraw Lane, Fernwood | Routine Inspection | 03.10.23 | Advisory only – carry spare bulbs. All in order |
| Esther Varney Place, Newark | Routine inspection | 03.10.23 | All in order |
| Swan Lane, Ollerton | Service Request - following operation carries out at East Midlands Airport | 04.10.23 | Driver found with no badge. Lanyard broken and couldn't locate badge at time. Later found in lining of bag. Warning provided, that badge should be worn at all times. |
| Catkin Way, Balderton | Service Request – Customer charged £79 by Z Cars for journey from Newark to Kingsmill Hospital at 0100hrs. Return journey just £45 | 25.10.23 | Fare agreed by the customer prior to journey. Advice provided by our LEO. Customer satisfied with response. |

| | | | |
|----------------|--|----------|---|
| Walters Close | Service Request – missing rear plate on Taxi | 03.11.23 | Following a number of interventions, the owner was given 4 Penalty Points. Plate eventually attached. |
| Fairfax Avenue | Service Request – dirty vehicle, could not see the Plate | 06.12.23 | Visited – Taxi now cleaned – words of advice provided. |

2.0 Proposal/Options Considered

This report is intended to provide Members with a summary of the various activities undertaken by the Licensing Team in relation to Hackney Carriage/Private Hire Drivers, Private Hire Ambulance Drivers together with House to House and Street Collections.

3.0 Implications

In writing this report and in putting forward recommendations, officers have considered the following implications: Data Protection; Digital & Cyber Security; Equality & Diversity; Financial; Human Resources; Human Rights; Legal; Safeguarding & Sustainability and where appropriate they have made reference to these implications and added suitable expert comment where appropriate.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

None