



SERVING PEOPLE, IMPROVING LIVES

# Tenant Involvement

Are you **hungry** for involvement in your community or how your home is managed?

If the answer is yes - we have a **Menu of Involvement** that will fill you up!

Turn over to see our specials

# MENU

## Starters - Have a Taste

*Easy ways to get involved that don't take too much time.*

Estate Walkabouts  
Influencing Service Improvements  
Contractor Tender evaluations  
Grounds Maintenance Champions  
Empty Home Scrutiny  
Rant and Rave

*Talk to us about your experience of services*

## Main Course - A Big Plateful

*Play a part in decision making by attending regular meetings*

Community Link Groups (also available as a starter)  
Local Influence Networks  
Scrutinising our services  
Digital Champions  
Reviewing and scrutinising our performance

## Dessert – Something Sweet

*Have more time and able to dedicate more time – this is the cherry on top!*

Why not become a Chair of a Local Influence Network to attend our Tenant Engagement Board and Housing Assurance Board to get strong understanding on how we are performing against the Regulatory standards

## Prefer to take away?

*Get involved without having to leave your home*

Mystery Shopping  
Surveys (choice of service areas)  
Online discussions  
Performance and Tenant Satisfaction results  
Have your say on local and national consultations

## Side Orders

*Added extras to make your experience better*

Training to improve your skills  
Transport provided or your costs covered  
Mix of on-line and face to face meetings  
Meetings held in accessible spaces and at convenient times  
Opportunities to network

## Kids Menu

Fussy eaters? Ask about our kids menu and we will find a way that suits them to get involved



Home  
Delivery  
Available