



Report to: Policy & Performance Committee – 13 June 2022

Director Lead: Deborah Johnson, Director - Customer Services & Organisational Development

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Report Summary	
Reason for Report	To inform Members as to the Quarter 4 Community Plan Performance.
Report Title	Community Plan Performance for Quarter 4 2021/22
Purpose of Report	To present the Quarter 4 Community Plan Performance Report (January-March 2022)
Recommendations	That Policy & Performance Improvement Committee review the Community Plan Performance Report attached as Appendix 1

1.0 Background

We are continuing to take a new approach to performance to develop performance management from a counting device and into a tool used to drive improvement. We are doing this by analysing data and progress against key activities as well as building a picture of the context of performance using district statistics, customer feedback and workforce information. We are also working to make performance easy to understand, engaging and relevant. This is the fourth report to members using this new style of reporting covering the whole financial year or 2021/22.

2.0 Proposal/Options Considered and Reasons for Recommendation

Policy & Performance Improvement Committee to review the quarter 4 Community Plan Performance Report (**Appendix 1**).

3.0 Implications

None

Background Papers and Published Documents

None