

LEISURE & ENVIRONMENT COMMITTEE

22 MARCH 2022

COMMUNITY PLAN PERFORMANCE FOR QUARTER 3 2021/2022

1.0 Purpose of Report

1.1 To present the Quarter 3 Community Plan Performance Report (October-December 2021).

2.0 Background Information

2.1 We are taking a new approach to performance to develop performance management from a counting device and into a tool used to drive improvement. We are doing this by analysing data and progress against key activities as well as building a picture of the context of performance using district statistics, customer feedback and workforce information. We are also working to make performance easy to understand, engaging and relevant. This is the second report to Members using this new style of reporting.

3.0 Proposals

3.1 Committee to review the Quarter 3 Community Plan Performance report (**Appendix 1**) and note the additional housing performance indicators (**Appendix 2**) where relevant.

4.0 Equalities Implications

4.1 None

5.0 Digital Implications

5.1 None

6.0 Financial Implications

6.1 None

7.0 Community Plan – Alignment to Objectives

7.1 Aligns to all objectives

8.0 RECOMMENDATION

That Members review the Community Plan Performance report attached as Appendix 1.

Reason for Recommendation

To enable Members to proactively monitor the Council's performance and assess the Council's progress against achievement of the objectives laid out in the Community Plan.

Background Papers

The Community Plan

For further information please contact Ella Brady on Ext.5279

Deborah Johnson

Director - Customer Services & Organisational Development