

**Summary of Complaints Received in Relation to Brook House Brewery, Collingham**

<b>Date Received</b>	<b>Date of Event</b>	<b>Details</b>	<b>Actions</b>
19/03/2018	18/03/2018	Consistent extremely loud music playing from around 2pm to 10:30pm.	Standard noise letters sent, then passed to LEO. LEO visited 22.03.2018 and was informed this was "a video shoot for a local band which had attracted quite a few hangers on and things got abit out of hand". Advice given
2/08/2021	23/07/2021 and previous weekends	A live band until 11.47pm. Dispersal of the customers around midnight was also very loud once the music had stopped. The weekend previously there was what sounded like a Stag Party as you could hear alcohol drinking games in the afternoon/evening. On several weekends before they had live music playing in the afternoon and finishing around 9pm.	LEO spoke to complainant and asked her to keep a record or any future incidents. TEN was in place for 23/07/2021.
2/08/2021	Various	Querying validity of TEN applications being made by the Cat Asylum at 12 Besthorpe Road, as they appear to be breaching planning permission	Meeting arranged with Mr Bealby in conjunction with Chris Briggs, Planning Enforcement, at which the complaints were discussed. Mr Bealby said he would ensure that that music noise in future would be reasonable. Sales outside of TENS were discussed; he thought he could do off sales under the brewery planning permission. LEO explained that he needs a premises licence or TEN to do this.
06/09/2021	28-29/08/2021 04-05/09/2021	Excessive music noise, dangerous parking and other complaints re planning	Mr Bealby disputed the complaint, saying that noise levels were not unreasonable and cars were not parked dangerously. He said that on the days he didn't have TENS he was not supplying alcohol (the wedding party brought their own drinks). LEO advised the complainant to take photos and videos as evidence. TEN was in place for 28-29/08/2021, no TEN for 04-05/09/2021
06/09/2021	28-29/08/2021 04-05/09/2021	Music and people noise, dangerous parking	LEO sent a formal warning letter regarding excessive music noise to Mr Bealby. TEN was in place for 28-29/08/2021, no TEN for 04-05/09/2021
10/09/2021	04-05/09/2021	Excessive music noise, dangerous parking	LEO in continued contact with Mr Bealby, alongside Chris Briggs. Mr Bealby provided TD with photos of cars/lack of cars parked outside and decibel monitoring. No TEN in place for 04-05/09/2021

20/09/2021	11/09/2021	Excessive music till 11pm, people noise till after 12am	
21/09/2021	17/09/2021	Sent recording of music noise 9:30pm	