

HOMES & COMMUNITIES COMMITTEE

7 JUNE 2021

COMMISSIONING SERVICE LEVEL AGREEMENTS – ANNUAL REVIEW 2020/21

1.0 Purpose of Report

1.1 The purpose of this report is to provide the Committee with an overview of the 2020/2021 outcomes of the commissioned service level agreements between the Council and its three service providers, Newark and Sherwood CVS, Newark and Sherwood Community Hub and Home-Start Newark.

2.0 Background Information

2.1 Members will be aware that following a review of commissioned services it was agreed by Policy and Finance Committee at its meeting of 28th of November 2019 that a 3 year programme of funding be established in relation to 3 service level agreements with the organisations listed in 1.1 above. This agreement enabled the organisation to plan a programme of service provision over a 3 year period rather than year on year arrangement which provided a level of security, stability and demonstrated a commitment from the Council.

2.2 The new 3 year funding agreements commenced in April 2020 with an expectation to provide committee with an annual review of performance in order to track progress on delivery of outputs and outcomes to demonstrate how the services delivered have contributed to the Council's Community Plan and objectives.

2.3 The summary reports outlined in Appendix A demonstrate what each partner organisation has delivered in the financial year April 1st to March 31st 2021 which members will be aware was an unprecedented year due to the impact of Covid 19. However as will be seen from the appended reports each partner organisation was able to adjust its service delivery model around the challenges of Covid 19 in order to continue to provide support to residents through innovative ways of working throughout the pandemic.

3.0 Proposals

3.1 That committee notes the performance review information of each partner organisation in respect of its service delivery outputs and outcomes achieved despite the exceptional challenges that Covid 19 presented.

4.0 Equalities Implications

4.1 No equalities implications have been identified. In negotiating the SLA's consideration has been given to the specific needs of persons with protected characteristics to ensure the Council's responsibilities under the Equalities Act 2010 have been fully considered and met.

4.2 The 3 partner organisations work closely with the Council in terms of developing the service provision in order to support those members of the community that are in need of additional care and support.

5.0 Digital Implications

5.1 There are no significant digital implications in respect of this proposal where appropriate the 3 partner organisations will work closely with the Council to develop specific digital solutions as deemed necessary to ensure that systems and processes for service delivery and sharing relevant data are in accordance with the Council's digital agenda and local digital declaration.

6.0 Financial Implications FIN21-22/1184

6.1 There are no additional financial implications resulting from this SLA annual review. Budget provision is in place for 2021/22 and 2022/23.

7.0 Community Plan – Alignment to Objectives

7.1 The services delivered through partner organisations make a significant contribution to the Council's Community Plan 2020 - 2023 objectives primarily 'create vibrant and self-sufficient local communities where residents look out for each other and actively contribute to their local area' and 'improve the health and wellbeing of local residents'.

8.0 RECOMMENDATION(S)

8.1 It is recommended that:

- a) the report and Appendix A are noted; and
- b) the annual review for 2021/2022 be presented to Committee in 2022.

Reason for Recommendation(s)

To enable the Council to monitor the annual performance of commissioned services in order to evaluate the impact of and contribution to the Council's Community Plan 2020 - 2023.

Background Papers

Nil

For further information please contact Andy Hardy – Health Improvement and Community Relations Manager on Ext 5708

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