

## **GENERAL PURPOSES COMMITTEE**

**14 JUNE 2018**

### **UPDATE ON PERFORMANCE AND ENFORCEMENT MATTERS**

#### **1.0 Purpose of Report**

1.1 To inform the Committee of the activity and performance of the Licensing Team and to provide Members with details of current ongoing enforcement issues.

#### **2.0 Background**

2.1 New applicants for a Hackney Carriage/Private Hire Drivers or Private Ambulance Drivers Licences have to undergo various checks. These include a: Disclosure and Barring check; DVLA check; two references are required; Group II medical; and knowledge & ability tests.

2.2 This report covers the period from 1 January to 31 March 2018 inclusive and sets out the range and number of licence applications during this period. It also highlights any activity required as a result of the applications.

<b>Application Type</b>	<b>New Applications Received</b>	<b>Renewal of Applications Received</b>	<b>Number Issued</b>	<b>Comments</b>
Hackney Carriage/ Private Hire Driver	3	14	17	
Ambulance Drivers	5	31	36	
Hackney Carriage Vehicles	3	21	24	
Private Hire Vehicles	2	34	36	

#### **2.3 Street Collections**

The table below sets out the numbers of collections undertaken within the reporting period of 1 January to 31 March 2018 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80% of the collection that is returned to the charity.

<b>Charity</b>	<b>Location</b>	<b>Date</b>	<b>Total Amount Collected</b>	<b>% Returned to Charity</b>
Newark Round Table	Newark	16.12.17	£680.60	100%
Cancer Research UK	Newark	03.02.18	£404.00	100%
Marie Curie Cancer	Newark	03.03.18	£288.48	94%

#### **2.4 House to House Collections**

The table below sets out the numbers of collections undertaken within the reporting period of 1 January to 31 March 2018 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80 % of the collection that is returned to the charity.

<b>Charity</b>	<b>Date</b>	<b>Total Amount Collected</b>	<b>% Returned to Charity</b>
Be Child Cancer Aware	January 2018	£54.00	70%
Child and Teenage Cancer and Leukaemia Foundation	January 2018	£57.00	100%

Tree of Hope Charity	12.01.18	£79.80	85%
North of England Children's Cancer Research	January 2018	£118.55	80%
Coping with Cancer North East	January 2018	£155.31	82%
Coping with Cancer North East	February 2018	£144.24	80%
North of England Children's Cancer Research	February 2018	£82.83	82%
Cancer Research and Genetics UK	20.02.17 to 19.02.18	£305	75%
Coping with Cancer North East	March 2018	£128.87	83%
North of England Children's Cancer Research	March 2018	£97.16	82%
Leukaemia & Myeloma Research UK	28.03.18 to 29.03.18	£367	32%

## 2.5 Enforcement Issues

### **Hackney Carriage/Private Hire Ongoing Enforcement Activity between 1 January to 31 March 2018**

<b>Location</b>	<b>Activity</b>	<b>Date Case Opened</b>	<b>Action Taken So Far</b>
North Gate Taxi Rank Newark	Taxi Inspections	09.01.18	All in order
Newark to Collingham	Overcharge complaint. Was charged £27.50 when fare is usually £13	23.01.18	LEO contacted PH firm to investigate as was not a NSDC vehicle.
Middle Gate, Newark	Taxi Inspection HC X1	31.01.18	All in order
Middle Gate, Newark	Taxi Inspection HC X 3	07.02.18	All in order
North Gate Taxi Rank Newark	Taxi Inspections HC x 1	12.02.18	All in order
Middle Gate, Newark	Taxi Inspection HC X 1	19.02.18	All in order
North Gate Taxi Rank Newark	Taxi Inspection HC x1	26.02.18	All in order
North Gate Taxi Rank Newark	Taxi Inspection HC X 1	27.02.18	All in order
Middle Gate, Newark	Taxi Inspection HC X 1	27.02.18	All in order
Lincoln Street/North Gate Taxi ranks	Complaints of drivers being parked illegally on double yellow lines so they can be viewed from the train station. Reports of escalating tensions between the two ranks.	08.03.18 and 23.03.18	LEO has made visits to the rank and given advice to drivers Parking Enforcement Officers have been advised of the situation.
Newark to North Muskham	Overcharging complaint.	21.03.18	Complainant says that driver took her the long way and charged £12.45 rather than under £10. Driver claims that he went the shortest route possible with the roadworks in town. LEO spoke to the driver and NFA taken.

### **3.0 RECOMMENDATION**

**That the Committee consider the contents of the report and identifies any issues it wishes to examine further.**

For further information please contact Nicola Kellas on extension 5894

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